

Healthcare Facilities: Why Your Linen and Uniform Provider Matters

Healthcare facilities of all types rely on clean, fresh linen, scrubs, isolation gowns, and more to serve their patients. After more than 130 years in the uniform and linen business, we know this much for sure: a healthcare facility's choice of provider for linen and uniforms does matter. Not taking linen and uniforms seriously can cause a whole host of problems that are difficult to quantify.



We understand that some healthcare facilities prefer to do laundry in-house. While that is not always the best way to go, some facilities make it work. For everyone else, <u>healthcare linen and uniforms</u> are outsourced to providers like Alsco. However, not all providers are created equal.

Does your facility outsource linen and uniforms to a third party? If so, are the decision-makers happy with that provider? Below are three reasons a facility's choice of linen providers matters.

1. Patient Safety Matters

Patient safety is at the top of the list. Here at Alsco, we wouldn't have it any other way. When you are talking healthcare linen and uniforms, you're talking about products that could be unsafe to patients if they are not laundered properly. It is imperative that facilities only trust their linen and uniforms to providers capable of returning clean, hygienic products after delivery.

Alsco is hygienically clean. In fact, we were instrumental in helping to develop hygienically clean standards for our industry. When linens are hygienically clean, they are free from bacteria, viruses and other pathogens. They do not just look clean; they are hygienically clean.

2. Facility Reputation Matters

Healthcare is a business like any other. As such, patient perception is important. If a patient goes into a facility and has a bad experience due to flimsy patient gowns, worn-out bed linens and stained bath towels, he or she will not leave that facility with a very good impression of it. The patient will also tell others of the experience, which will only harm the facility's reputation.

The same goes for staff uniforms. Uniforms are one of the most critical components when making first impressions. A healthcare facility that wants to maintain a solid reputation cares about patient perception—it's just that simple.



3. Bottom Line Matters

We can't talk about healthcare linen and uniforms without mentioning the financial aspect. Like anything else, healthcare facilities must remember the bottom line when choosing a linen provider. But the bottom line is not just a matter of weekly delivery costs. What a facility pays for with a linen and uniform service encompasses everything from product quality to weekly quantity to the customer service that backs everything up.

In the long run, a well-designed and implemented linen and uniform plan should save healthcare facilities money. A good plan relies on high-quality linen and uniforms that are properly laundered and processed. A good plan also supplies facilities with exactly what they need when they need it. You get that—and more—with Alsco.

Contact Us for More Information

If you would like to know more about Alsco's healthcare linen and uniform service, <u>please contact us</u> at your earliest convenience. Our HealthAssure program guarantees that our linen are processed according to a scientifically developed system that meets all the safety guidelines established by the CDC, OSHA and The Joint Commission.

Furthermore, HealthAssure guarantees that our <u>healthcare linen and uniforms</u> are processed for the right amount of time, at the right temperature and with the right treatment —assuring that laundered items are hygienically clean every time.

Remember, your facility's choice of a linen and uniform provider does matter. It matters for the safety of your patients, your facility's reputation and your bottom line. Do not take your chances with a company you've never heard of. Trust Alsco for all your healthcare linen and uniform needs.